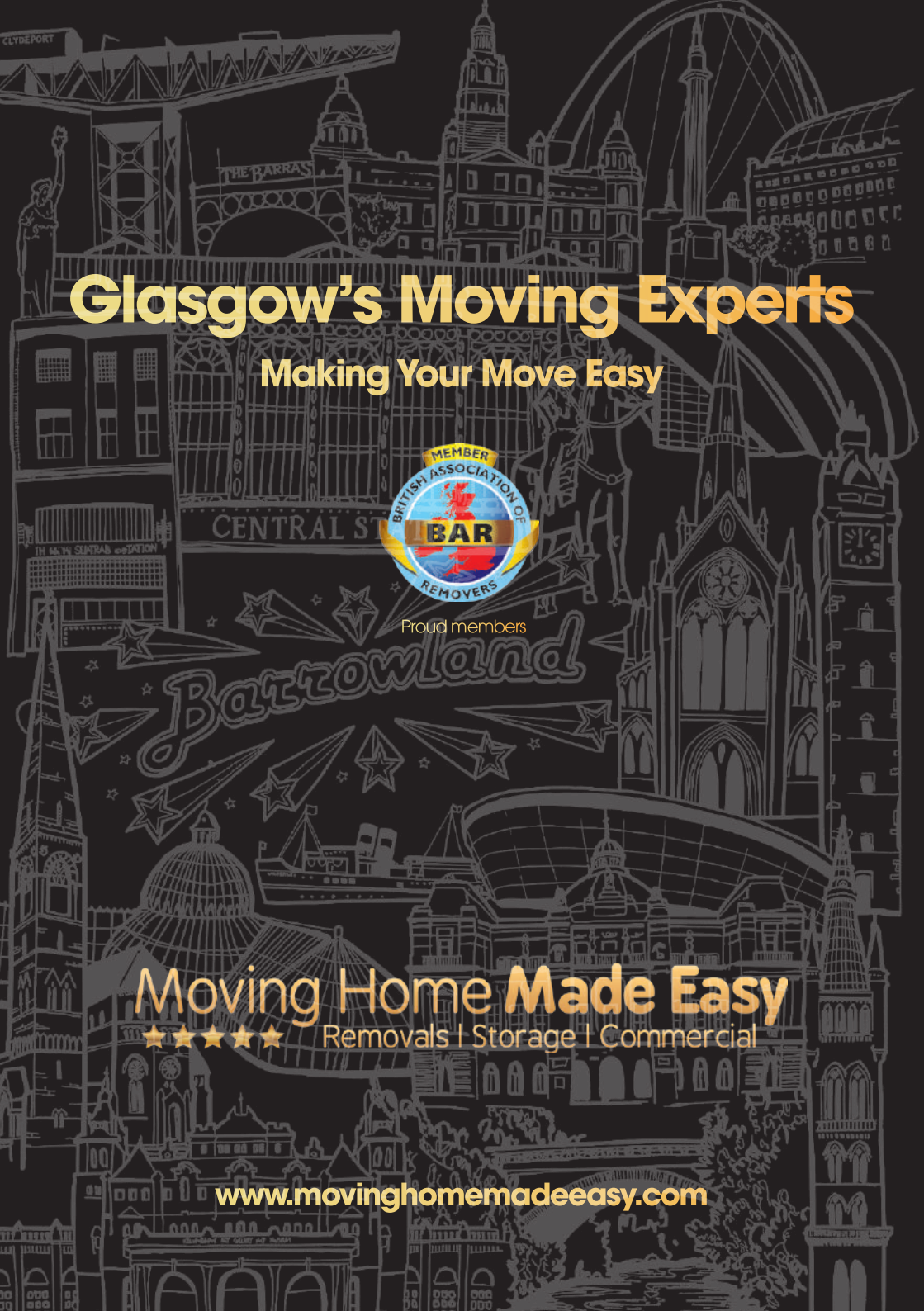


Glasgow's Moving Experts

Making Your Move Easy

MEMBER BRITISH ASSOCIATION OF BAR REMOVERS

Proud members

Moving Home **Made Easy**

★★★★★ Removals | Storage | Commercial

www.movinghomemadeeasy.com

We Never Promise What We Can't Deliver



At Moving Home Made Easy it's our intention from the outset to make your move day straightforward and stress free.



WE GUARANTEE YOU'LL BE DELIGHTED WITH OUR SERVICE

With your own personal move manager to oversee every aspect of your move, we promise to fulfil our commitment to you, ensuring your complete satisfaction.



OPTION TO PRE-LOAD THE DAY BEFORE SO YOU CAN VACATE EARLY

One way of ensuring an early move day vacate is to fully pre-load or part pre-load the day before your move day, leaving you to deal with other matters like collecting keys or do a final clean for the new owners.



7 DAYS FREE STORAGE IN THE EVENT OF MOVE DAY ACCESS PROBLEMS

Although unlikely it is always best to have a back-up plan just in case the worst comes to the worst and your goods have to go into storage for a day or even longer, in the event this happens we simply reroute your possessions to our storage facility and won't even charge you for the first 7 days storage period.

A MOVING TEAM THAT REALLY CARES

Our friendly moving team are trained to the highest industry standards, fully uniformed, proud of their profession and take a pride in their work.

"the staff went above and beyond what was expected of them"





WE DON'T JUST MOVE YOUR GOODS, WE PROTECT THEM

Before starting to load we place carpet protection throughout your home where necessary, we then use plastic protection for sofa's and mattresses and all furniture is individually wrapped using soft felt transit blankets.

In addition, portable wardrobe cartons will be provided to ensure that your clothing is transported with the utmost care.

YOU'LL ENJOY PEACE OF MIND WITH OUR INSURANCE COVER

Your quotation includes £100,000 of coverage for goods we carry in transit or in storage.

When in or on your property, we carry £2,000,000 of premises protection insurance.





YOU'LL RECEIVE COMPLIMENTARY PACKING MATERIALS

Terms apply and the amount of materials granted varies based on the size of job.

We will provide details of what materials will be included in your move within your quote.

Materials will be collected from our depot in Glasgow, or delivered to your door if preferred.

A full range of additional packing materials can also be purchased from us.

WHAT HAPPENS IF THE KEYS TO MY NEW HOME ARE LATE?



Once we have loaded your household goods, we give you up until **1:30pm** to collect keys for your new home.

After that we will apply a waiting charge of £90 per hour.

We also offer a late key waiver at a cost of £90 + vat to cover any key waiting time, beyond 1:30pm.

THERE'S NO CANCELLATION CHARGES FOR ANY DATE CHANGE



Understanding that life's plans can sometimes shift unexpectedly, we're committed to offering you flexibility and peace of mind when it comes to rescheduling or cancelling your move.

When you book with us, you instantly benefit from a 14-day cooling-off period, ensuring you're completely at ease with your decision.

Should your plans change, there's no need to worry about cancellation charges. As long as you notify us at least 10 days prior to your move, we'll adjust your plans without any extra cost.

For added security, our cancellation waiver steps in to protect you from unforeseen change or cancellations up until the day before your move. This waiver, costing 20% of your move value, ensures that unexpected costs won't add to your stress.



OUR MOVING TEAM ARE FIRST CLASS AT DISMANTLING AND REASSEMBLY

Our moving team come prepared with various tools for dismantling and can reassemble most self assembly or flat pack furniture and beds, etc.

FREE PARKING CONES HIRE

Parking of our vehicle is an important factor on move day, with this in mind we can provide parking cones to ensure move day parking is not an issue.





POST MOVE UPLIFT OF PACKING BOXES WE PROVIDED

In the same way you had to pack your boxes, you'll have to unpack, but don't worry about the disposal of the empty packing boxes, if you're within 5 miles of our head office then we're happy to arrange to collect them.



POST MOVE REORGANISING OF FURNITURE

For a period of 7 days after your move, our team will be available for any repositioning and movement of furniture. This service is offered free of charge if within 5 miles of our head office.

So What Happens On Move Day?

1

FRIENDLY AND COURTEOUS INTRODUCTION

Our removal team will arrive at the agreed time. Firstly our head porter will introduce himself and then introduce the other members of the moving team. Then we ask that you give us a brief walk round to confirm your wishes and check that we only load items that are to be moved and ask if you have any special requests.

2

CARPET, SOFA AND MATTRESS PROTECTION

We will place carpet and bannister protection where necessary sofas , chairs and mattresses etc. will have special nylon/plastic protective covers placed over them prior to removal into our vehicle.



3

CAREFUL AND ORGANISED LOADING

We generally start loading from the upstairs rooms in the house and work our way down. With garden/shed and cellar loaded last.

4

CONFIRMATION LOADING IS COMPLETE

Once loading has been completed we will ask that you do a walk around and check everything has been loaded. We will then require you to sign our job sheet confirming that all items have been removed to your satisfaction.

5

CUSTOMER DIRECTED UNLOADING

Upon arrival our team leader will ask you to confirm which rooms the boxes and items should be placed into. Carpet protectors will be placed where necessary before unloading begins.

6

WE WELCOME YOUR FEEDBACK

Upon completion of unloading we would request that you complete our short satisfaction survey. This will help to ensure our continued high level of customer satisfaction.

Our **Range of Services** include









Moving Home **Made Easy**
★★★★★ Removals | Storage | Commercial



Rated the
Best Removal Company in Glasgow
for the last 8 years

ThreeBest Rated®

CorporateLiveWire SCOTLAND PRESTIGE AWARDS
WINNER 2020/21
Removals & Storage Company of the Year

0141 639 3931

www.movinghomemadeeasy.com

Moving Home **Made Easy**
★★★★★ Removals | Storage | Commercial

Moving Home Made Easy is a trading name of Removal Companies Made Easy Ltd.
© 2024 Removal Companies Made Easy Ltd.